

## International Mediator's Curriculum Vitae

### Personal Particulars

First Name Rosemary

Last Name Jackson

Designation QC, Mediator

Organisation Keating Chambers, London

Nationality British

Languages (Native and/or professional working proficiency) English

### Mediation Practice Areas

Please select as many areas as may be applicable. This information will be included in SIMC's website.

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|---|--|
| <input type="checkbox"/> Accountancy  | <input checked="" type="checkbox"/> Mining                                   |
| <input type="checkbox"/> Aviation & Airports                                | <input type="checkbox"/> Workplace Health & Safety                           |
| <input type="checkbox"/> Banking/Finance                                    | <input checked="" type="checkbox"/> Oil & Gas                                |
| <input type="checkbox"/> Business Interruption analysis                     | <input type="checkbox"/> Real Estate   |
| <input checked="" type="checkbox"/> Energy                                  | <input type="checkbox"/> Risk Management                                     |
| <input type="checkbox"/> Information Technology                             | <input type="checkbox"/> Scientific Forensics                                |
| <input type="checkbox"/> Intellectual Property                              | <input type="checkbox"/> Sports Disputes (Law & Infrastructure)              |
| <input checked="" type="checkbox"/> Infrastructure/Construction/Engineering | <input type="checkbox"/> Telecommunications                                  |
| <input type="checkbox"/> Maritime & Shipping Logistics                      | <input checked="" type="checkbox"/> Others (please specify) _Commercial_____ |

### Educational/Professional Background

King's College London LLB (Hons) 1980

Associate of King's College London 1980

Called to the Bar (Middle Temple) 1981

Queen's Counsel 2006

### Mediation Style

'Exceptional in fulfilling the role of mediator,' Rosemary Jackson is 'very insightful, automatically commands respect, and is very committed to making effective use of the time parties devote to mediation in order to get a settlement' (Legal 500). Rosemary has been an accredited mediator since 2001 and has built up a first class reputation as the 'ideal facilitator', a personable and user-friendly mediator of domestic and international commercial disputes of all types. She draws praise for her 'gravitas' and 'shuttle diplomacy in difficult circumstances (Chambers & Partners 2017). She is featured as a Leading Silk for construction mediations by Legal 500, 2020 and listed in Band 1 (Mediation) by Chambers and Partners UK and UK Bar Guides 2020, having been ranked as a mediator since 2010. Rosemary is recognised in the Legal 500 Hall of Fame for mediators. She is consistently listed as one of the world's leading construction mediators in Who's Who Legal: Construction, and as a Global Elite Thought Leader in Who's Who Legal: Mediation 2020. Her background in construction litigation, combined with good preparation, enables her to identify the issues incisively. This enables her to reality-test the parties' cases and assist them in evaluating their strengths and weaknesses. Rosemary's approach is adaptable, and she is able to deploy a blend of facilitation and evaluation to suit the particular mediation. Where invited (and if appropriate) she is willing to assist the parties by making evaluations, recommendations or post-mediation assessments. Rosemary's approach is highly commercial. Many complex or multi-party mediations benefit from

Rosemary's ability to case-manage the dispute and participate in a structured mediation process over a number of months. Feedback shows that Rosemary is much appreciated for her calmness and patience but also her tenacity. She understands that parties sometimes need time and patience to make the necessary move to clinch a deal but also that there are times when firm handling is needed to help them bridge the seemingly unbridgeable final gap. She is excellent at injecting a little humour when necessary, to relieve the tension. She is also mindful that it must be the right deal for the parties, and not one which they feel bullied into. She has also understood the added pressures on parties attending virtual mediations.

Rosemary received the Clare Edwards Award for professional excellence and contribution to the legal profession serving the construction industry in 2018. The award, which is sponsored by TECSA and the Contractor's Legal Group, is awarded when an exceptional candidate is identified. Rosemary has also been awarded 'Mediation Expert of the Year in the United Kingdom' in the 2021 Lawyer Net

## Mediation Experience

A mediator since 2001 and a full-time commercial mediator since 2018.

Rosemary has conducted hundreds of commercial disputes with up to 10 parties and concerning claims up to US\$2bn

## Mediation Education and Training

CEDR trained, accredited and registered 2001

## Some Professional Affiliations

Member of Civil Mediation Council  
CEDR Solve panel Mediator  
ResoLex Construction panel Mediator  
TECBAR panel mediator  
Arbitration and Mediation Court of the Caribbean panel Mediator  
Asian International Arbitration Centre panel Mediator  
New Zealand International Arbitration Centre panel Mediator  
Project Advisor to ENGI Participatory Peacemaking Project for Cyprus in 2013  
Independent Chair of Euston and Camden Community Group engagement meetings in relation to HS2 2016-2020.

## Testimonials (optional)

- "Your highly professional approach to matters, whilst still providing the parties with a friendly face to talk to made it easier for the parties to engage more openly and this was invaluable in facilitating an agreement by all. This is my first Virtual Mediation and I must admit I was sceptical about before, but it ran much smoother than I expected, although this is no doubt as a result of your leadership and guidance throughout the process. Once again thank you very much for a job admirably done."
- "Clearly the pre-eminent mediator of her generation. There is no other construction mediator that is anywhere near her class."
- "As you know, we work with many mediators from all around the world, but your responsiveness, attention to detail, care and follow-ups were just outstanding".
- "I still much prefer the "normal" mediation experience and would be keen to return to it as soon as circumstances allow. However, I must confess that it was far smoother than I thought it would be. That's largely due to all the hard work and thought you evidently put into making it so. Thank you for that, it is very much appreciated and it really did make a difference."
- "She was excellent and helped achieve a great settlement. The Claimant and Defendant have ongoing separate contractual relationships and Rosemary was fantastic at negotiating a settlement without inflaming the parties, so that their other business activities could continue despite the claim at hand. Rosemary had a sound grasp of the technical data and legal/factual issues in dispute. She has a wealth of experience and adopts a commercial approach to mediation, taking on board the parties issues and providing sensible advice and guidance through the day. My clients were particularly pleased as they did not feel under any pressure to settle at a point beyond their bottom line, however, the common sense approach adopted by Rosemary in dealing with the offers passing back and forth resulted in a satisfactory settlement for both

parties. Rosemary has a fantastic reputation and it is well deserved. Both I and my clients will definitely instruct Rosemary in the future".

- "I think she has all the usual mediator qualities – whether lawyer or non-lawyer – in considerable quantity. She has them genuinely and does not have them in a forced or artificial way. She comes across as empathetic without appearing over touchy-feely, for example."
- "Rosemary brought her extensive skills and experience to bear on the process right from the start. She read the papers thoroughly, suggested ways to make the process more likely to produce a successful outcome, and quickly gained the clients' confidence on both sides. When the process threatened to result in deadlock, it was Rosemary who found a way to cut through the differences, leading to an overall settlement."
- "You possess some special qualities which make the process of mediation calm with down to earth humanity, and I thank you very much for this. Whilst the whole litigation process has been a very wearing one for me I can honestly say you helped me with focusing on the issues to consider. At long last I feel the burden on [us] is now released so that we can get on with our lives".
- "[the client] had no expectations as the parties were so entrenched so the fact that the parties reached a settlement is extreme credit to the mediator. He was enormously impressed with her – her manner was spot on throughout the day. She made it feel as though the parties were leading, obviously they weren't but it was done in a charming way you couldn't help but to go with it. The mediator drove it forward. She was well prepared and knew the case inside out at the start of the day, she asked the parties "How can I best help you to achieve a settlement position?". Although there was still a gap between the parties towards the end, the mediator gave her perspective on an appropriate settlement figure (with the parties' consent) . This helped focus the parties, the actual settlement figure was almost the same figure."
- "Clients very impressed by you as mediator (as was I), and pleased with settlement. I have to say I think you should put it into one of your "settled the unseizable" case studies. You really were very good indeed. Excellent level of preparation. [My lay and professional clients] were enormously impressed by the depth of knowledge, your familiarity with the various reports, but also that you had a proper understanding of the overall picture of the case. Your delivery of the [requested] evaluation was also very impressive. You exuded an air of such complete confidence in yourself, your knowledge, your expertise and the process that it all seemed very easy. As regards sensitivity to commercial issues, this was brilliantly done – [the clients'] confidence and trust in you were cemented by your approach, and they really felt that you had understood their position".
- "My clients and the whole team have nothing but admiration for the calm, firm and resilient way in which you dealt with what must have appeared to have been an intractable dispute and entrenched parties. Although I had explained to my client that mediation works even in the most difficult of circumstances there were times when I really thought that we would not conclude an agreement. That we did is down to your skill and steel."
- "You kept going when I'm pretty sure both parties had given up and for that I am eternally grateful. You managed to resolve a situation in 6 hours that had been going for 20 months which is a testament both to the mediation process and your expertise. Without your help I would no doubt have been bankrupted by the cost of the litigation process and would have had to have gone through another year or two of legal hell. Thank You doesn't seem to be enough".
- "Rosemary – you were brilliant. Really, really appreciated your approach and input. I have done about 40+ and you were way up there as absolutely "magic". [The client] liked/respected you and that was the clincher".
- "You did a wonderful job yesterday. You did not have an easy task, yet you managed to start a momentum and kept it going to a successful conclusion, by applying just the right amount of pressure when necessary, and comforting very tired, weary, and hungry people as the day wore on – and all without showing any signs of fatigue or frustration."
- "I would like to thank you for the part you played in this settlement and for the competent and professional manner that the mediation was run. .... On the whole ... to say you impressed me greatly is an understatement. You knocked my socks off!"
- "Very many thanks for the way you dealt with things at the mediation and subsequently. You were very busy and proactive during the day (something that we do not see in all mediators) and I think that intensity of effort really helped bridge the gap between the parties."