



SINGAPORE INTERNATIONAL
MEDIATION CENTRE

Mediator's Curriculum Vitae

Personal Particulars

First Name
Eileen

Last Name
Carroll

Designation
Eileen Carroll QC Hons

Organisation
CEDR

Nationality
British

Languages (Native and/or professional working proficiency)
English

Mediation Practice Areas

Please select as many areas as may be applicable.

- | | |
|---|---|
| <input type="checkbox"/> Accountancy | <input type="checkbox"/> Mining |
| X Aviation & Airports | <input type="checkbox"/> Workplace Health & Safety |
| X Banking/Finance | X Oil & Gas |
| <input type="checkbox"/> Business Interruption analysis | X Real Estate |
| <input type="checkbox"/> Energy | <input type="checkbox"/> Risk Management |
| X Information Technology | <input type="checkbox"/> Scientific Forensics |
| <input type="checkbox"/> Intellectual Property | X Sports Disputes (Law & Infrastructure) |
| X Infrastructure/Construction/Engineering | X Telecommunications |
| <input type="checkbox"/> Maritime & Shipping Logistics | X Others (please specify): Insurance / Re-insurance
Professional negligence; Shipping; Transport |

Educational/Professional Background

BA Hons Law University of Kent 1978
Admitted as Solicitor of England and Wales 1981
Partner of International Law Firms 1988-1996
CEDR accredited Mediator 1993
Hons QC 2013

Mediation Style

"she has a very unique dynamic and pro-active approach to mediation"

Mediation Experience

She has been involved in process design and broking the resolution of highly complex multi-party, billion pound disputes in addition to chairing various parts of these complex procedures. She mediated high-value and complex disputes in financial services (including banking and insurance), IT and telecommunications, public sector, property, employment, infrastructure, pensions, partnership, major joint ventures, shareholders, media, music, trademark and intellectual property- such as a high-profile government contracts. Many of her cases involve international commercial and public sector parties, including Sovereign States.

Described in one journal as "a founder of modern mediation", Eileen is a commercial litigation lawyer by background and was one of the very first commercial mediators in Europe and has, over the last 26 years, built a unique and first-class mediation practice. Eileen has a reputation for thorough and effective preparation, which she puts to good use in building an effective mediation process. As one recent user observed, "she has a very unique dynamic and pro-active approach to mediation". She has also been publicly acknowledged for her "incredible mind which enables her to get to the bottom of any issue; she is everything you would want in a mediator". In 2013 she was given Queen's Counsel Honoris Causa status in recognition of outstanding work in the field (a first for this reason).

She is regularly involved with international clients and in the past 12 months has worked with clients from Chicago, The Middle East, Korea, Norway, Turkey, California, Germany, Switzerland, India, France, Canada and Russia.

See full CV

Mediation Education and Training

CEDR Founder

CEDR Accredited

Involved in training or organising training for many hundreds of mediators in UK and internationally

Some Professional Affiliations

Listed on numerous international panels of mediators eg

CEDR Founder and Principal Mediator

International Centre for Conflict Prevention and Resolution (CPR) in New York,

Singapore International Mediation Centre (SIMC),

Vienna International Arbitral Centre (VIAC)

China International Economic and Trade Arbitration Commission (CIETAC).

She is co-author with Dr Karl Mackie of *International Mediation: breaking business deadlock* (3rd Ed).

Testimonials (optional)

"she has a very unique dynamic and pro-active approach to mediation"

"incredible mind which enables her to get to the bottom of any issue; she is everything you would want in a mediator"

"not afraid to depart from the conventional practice"

"Has incredible patience and resolve, as well as an engaging and constructive manner which can help difficult parties to move more quickly towards resolution."

"The utterly brilliant". She is "a dedicated and professional mediator."

"Great reputation within the market."

"Lauded by clients as proactive, tenacious and effective."

"Numerous clients commented upon her energetic and direct approach. Others praised her ability to 'home in on the practical aspects so that everyone is constantly aware of the commercial objective'."

Eileen Carroll QC (Hon) Principal Mediator and Co-Founder at CEDR

Eileen remains one of the most sought after mediators on CEDR's global panel of 200 mediators.



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Eileen is also a Co-Founder of CEDR and in December 2016 became its Principal Mediator, having served as Deputy Chief Executive for two decades. She also holds a Coaching Qualification from Henley Management College and provides advice and coaching to senior executives on managing change in challenging environments.

Eileen is on several international panels, including the International Centre for Conflict Prevention and Resolution (CPR) in New York, Singapore International Mediation Centre (SIMC), Vienna International Arbitral Centre (VIAC) and China International Economic and Trade Arbitration Commission (CIETAC). She is co-author with Dr Karl Mackie of *International Mediation: breaking business deadlock* (3rd Ed).

Better conflicts, better outcomes, better world